

ENFORCEMENT NEEDS CITIZENS

Performance standards work only when complaints, data, investigations, and remedies connect.

1

REPORT

Give residents a dedicated portal, email, and phone channel with written confirmation.

2

PUBLIC DATA

Publish monitoring reports, complaint logs, generator records, and corrective actions.

3

INDEPENDENT CHECKS

Allow credible citizen measurements and qualified participation in inspections.

4

REAL REMEDIES

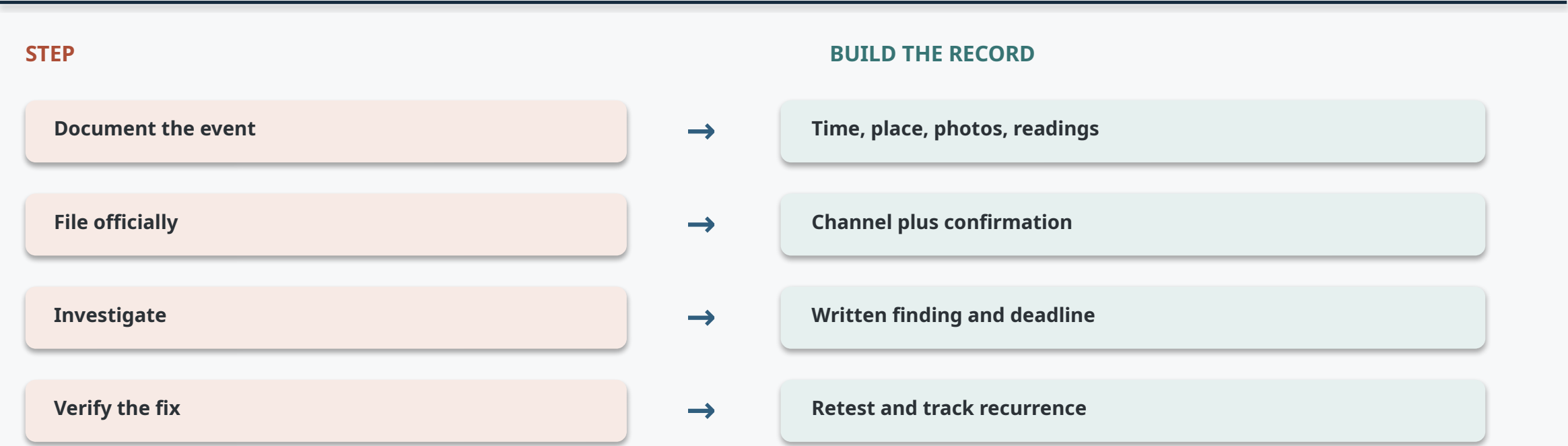
Tie material violations to permit modification, revocation, penalties, or court relief.

Citizen participation turns written standards into a continuing accountability system.

A STANDARD MUST HAVE A PATH TO ACTION.

FROM COMPLAINT TO ACTION

A usable ordinance should tell residents what to document and officials what happens next.

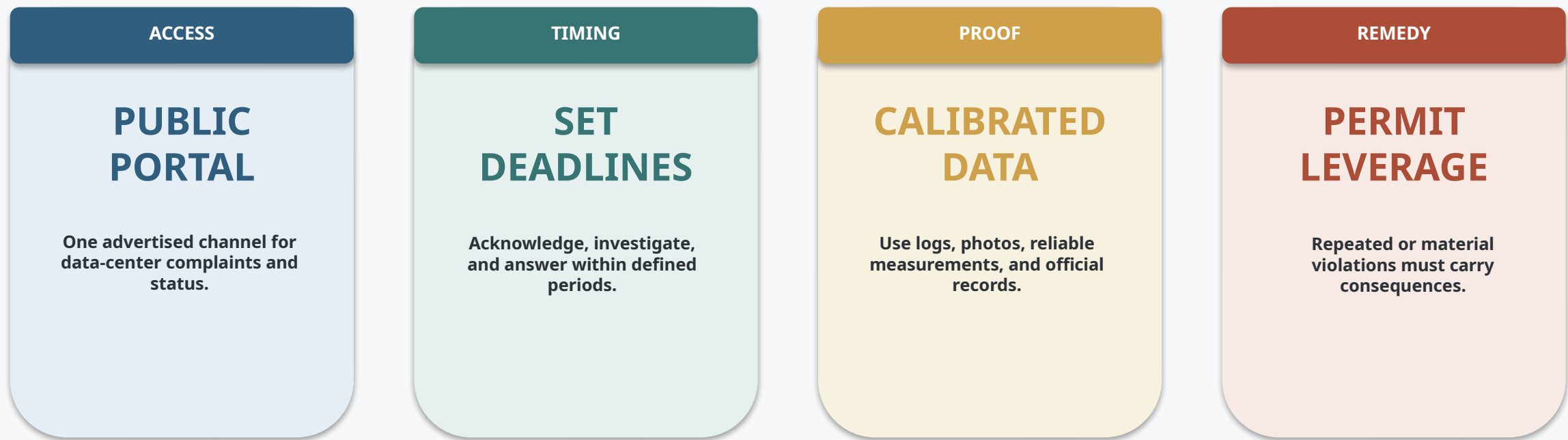


Defined deadlines and written dispositions prevent a complaint from disappearing into an informal process.

DOCUMENT IT. FILE IT. FOLLOW IT.

FOUR PARTS OF ACCOUNTABILITY

The paper recommends a system citizens can enter, understand, verify, and escalate.



Transparent enforcement reduces the burden on staff by organizing credible reports and repeat problems.

MAKE ACCOUNTABILITY USABLE.

THE CITIZEN 4x4

Four steps help residents report an infraction and track remediation to completion.

- 01

DOCUMENT IT

Record date, time, location, conditions, photos, video, and available measurements.
- 02

FILE IT

Use the official channel, keep confirmation, and copy the responsible officials.
- 03

FOLLOW IT

Request findings, corrective actions, deadlines, and verification testing.
- 04

ESCALATE IT

Bring repeat or unresolved issues to the Board, County Attorney, or other remedies.

An ordinance protects the public only when residents can see what happened after they raised the issue.

FOLLOW THE PROBLEM THROUGH THE FIX.